



# LONE WORKER PROTECTION

## ABOUT THIS COURSE

### INTRODUCTION

Lone workers may face many hazards during their working day, however many don't have adequate training to deal with such hazards. Training is particularly important where there is limited supervision to control, guide and help in situations of uncertainty. Training may be critical to avoid panic reactions in unusual situations. Lone workers need to be sufficiently experienced and understand the risks and precautions fully.

#### **Lone Worker Training Duty of Care**

Employers should set the limits to what can and cannot be done while working alone. They should ensure employees are competent to deal with circumstances, which are new, unusual, or beyond the scope of training, for example how to handle aggression, or how to be more security aware. We have dedicated time in developing the first interactive lone worker training program with the aim of simplifying delivering training in this subject.

### WHO SHOULD ATTEND

This course has been designed for anyone that works alone or outside the confines of an office environment. It is important to understand that it is the duty of care of all employers to provide a safe working environment and provide adequate training to those that are classed as lone workers. Lone workers can fall under any of the following categories:

- Mobile Security
- Health Care Assistants
- Drivers
- Estate Agents
- Anyone away from the office in relation to work

### COURSE AIM

To enhance the knowledge of the candidate in terms lone working.

### COURSE LENGTH

E-Learning.

### CERTIFICATION

ASTA Certified.